

Conveyance FAQs

Que) Can I get school transport for my ward if so what fees are applicable?

Ans) Yes.

School transport is available to all students from the existing routes and stops and from any other stop that may be found to be feasible.

Fees are determined by the school and the same is dependent on the stop. Please feel free to connect with the transport department for details.

Que) Will the school bus come within the society or at the society gate?

Ans) School buses operate on existing routes and predetermined stops. These stops are mostly at the gate of the society. However, please determine the same [here](#) or feel free to talk to the transport department's authorised representative.

Que) Will my ward get a full seat?

Ans) A full seat is available for students of 7th grade and above, the others share 3 students to 2 seats. This is as per the permitted RTA norms.

Que) Is the school transport safe, what are the safety measures in place?

Ans) Completely safe, fully compliant to state government rules such as a compliant vehicle, kept in good working condition, licensed badge holder driver, a lady attendant, 2 fire extinguishers, GPS tracking system (parents are provided access to certain features), 2 CC Cameras installed in each bus, safety rods etc.

Que) How long is the travel time to my place?

Ans) That depends on the stop that the student is to be picked from or dropped to, nevertheless, the school process limits maximum travel time to 60 minutes one way, subject to road, traffic conditions and eventualities.

Que) Do you have an attendant on the school bus?

Ans) Yes. All buses mandatorily have a lady attendant, who has been sensitised and trained in her duties.

Que) Is the driver qualified to drive a school bus?

Ans) Yes. Each driver is a licensed badge holder authorised by the RTA to drive a school bus.

Que) Can we use our own transport/ self drop and pickup?

Ans) The Government and the Honourable High Court has mandated authorised school transport vehicles, based on which the School process is determined and which prohibits private/ commercial/ unauthorised/ unsafe transport and limits self by walk.

Que) School transport once paid, is it refundable/ in part?

Ans) Minimum 6 months transport fees is payable and part of it is not refundable.

Que) In case of address change, what are transport charges payable?

Ans) In case of address change depending on the route and stop, new fees structure will become applicable. The increased fee, if any, shall be applicable and payable. If the new stop fee is lesser the same shall be applicable from the next installment and no refund shall be applicable.

Que) In case of a mid-term admission what are transport charges payable?

Ans) A term in case of transport is 6 months. In the case of midterm admissions transport charges are payable for a minimum of 3 months and in multiples thereof.

Example 1: If the admission is taken within the initial 3 months, then the entire 6 months charges are payable (via eNACH mandate/ PDCs) are also collected (via NACH mandate/ PDCs) are also collected.

Example 2: If the admission is taken within the 4th to 6th month, then 3 months charges are payable and the next terms fees (via eNACH mandate/ PDCs) are also collected.

Note: In case an admission is taken in the last fortnight of the 6th month then the charges payable for the next term onwards. The student shall enjoy free transport service for the 15 day period or part thereof.

Que) Are any transport fees payable if a student attends extra classes?

Ans) Yes. As per circular.

Que) What is the mode of payment for school transport?

Ans) Online Nach mandate is the mode of payment. In special cases, where permission is taken then payment via NEFT/ Cheque may be permitted.

Que) What are the last dates of fees payment/ any late charges applicable?

Ans) First Term (Apr to Sep): In advance before **31 March** (before the commencement of the term).
Second Term (Oct to Mar): In advance before **30 September** (before the commencement of the term).

Yes. Late charges are applicable after the above dates and are as per school declared structure.

Que) May I call the bus driver/ maid/ attendant on the phone?

Ans) No. In the interest of safety the school does not permit the parents to call the attendant nor the driver. All communication MUST be done ONLY with the transport executives.

Que) Can I monitor the bus/ will someone inform me if the bus is delayed?

Ans) Yes. The school transport app is available to each parent to monitor the location of the bus. The school also informs parents if a bus is delayed by more than 15 minutes.

Que) Who is authorised/ allowed to receive my ward from the bus?

Ans) ONLY persons designated by the parents in writing well in advance shall be permitted to receive the student, a photo ID of the person along with name and contact number is essential.

Que) Is the school transport compulsory/ mandatory can I have the option to self drop or can I use a private mode of transport?

Ans) Private vehicles create a severe traffic snarls and irresponsible parking hence, the school transport is

mandatory for all students except for those residing within 500 meters of the school to essentially self walk, and not commute on two/ four wheelers, the rest do not have this option, the private or unauthorised illegal and unsafe transport is strictly forbidden for all students as the state government statute does not permit the same, and those refusing to follow their enrollment shall be terminated.

Que) Can a student travel on two different routes, is there any additional charge?

Ans) Travel on two different routes is possible, subject to space availability, and the fees charged to be 100 % of the higher value, and 50 % of lower value stop to be applied.

Que) What are the charges for extra classes?

Ans) Summer camp is organised by the school during the summer break and Transport charges are applicable for such activities.

Students of class 10 and 12 generally attend extra classes and are expected to pay the additional charges as shall be notified.

Que) Is the transport available for students availing remedial classes?

Ans) The School also has remedial classes during the school week days, and those students availing are expected to stay behind, and are given the option of travelling in another route, and this route may not necessarily reach the same usual stop of the student, therefore parents are expected to fetch them from the given temporary stop there are no additional charges for this service.